**Privacy Policy**

Our top priority is to provide you, our customer, with outstanding products and services. To achieve this goal, we must collect, maintain and use certain personal and financial information. We recognize and respect your privacy concerns and expectations about this information. We want you to know about our privacy policies and practices.

**Collection and use of customer information**

We collect, retain and utilize information about you to operate our service and other opportunities available to you. We obtain information in a variety of ways (for example, directly from you on our website or product panels, from BigCommerce, or from your transactions or experiences with us, or our affiliates. Also, when you use the App or visit our website, we collect information to improve the performance and content of our services.

**Disclosure of information**

We do not sell your name or email to third parties for their independent use. However, disclosure may occur under some circumstances including:

**With Third Parties**  
Third parties that assist us in providing products, services and support are contractually bound not to utilize shared information for their independent use. Information is shared with third parties in accordance with the following guidelines:

* To complete transactions that you have initiated
* Whenever required by law
* To others with your consent
* To exchange information with credit card processing services such as Authorize.net, merchants or financial institutions in accordance with standard industry practices

**Maintenance of accurate information**

We have established procedures to correct inaccurate information in a timely manner. If you have any reason to believe that your personal information is incorrect, we should be contacted in writing:  
  
The Lead Gen Pros LLC.  
1181 California Ave #270, Corona CA 92881 or by e-mail: support@theleadgenpros.com. We will investigate the situation and, when appropriate, update our records accordingly.

**Protection of information**

We maintain appropriate procedures to protect the security of your information. Employees receive training and understand the importance of confidentiality and customer privacy.

**Terms of Use**

*We may modify these terms of use from time to time*

Lead Gen Pros LLC is owned and operated by Lead Gen Pros LLC

We reserve the right to change the terms, conditions, and notices under which the App, website and service are used and subsequently the amount we charge for such services or product offerings. You are responsible for regularly reviewing these Terms of Use. This site is designed for your personal use The App and website is for your personal use. You may not modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell any information, script, code, or procedures obtained from the use of the App or website.

The App and website may contain links to other websites (“Linked Sites”). The Linked Sites are not under the control of The Lead Gen Pros, so we are not responsible for the contents of any Linked Site, including any link contained in a Linked Site, or any changes or updates to a Linked Site. These links are provided to you only as a convenience, and the inclusion of any link does not imply endorsement by The Lead Gen Pros.

**Subscriptions**

If you activate your account (subscribe), you agree to the terms and conditions herein and you hereby authorize The Lead Gen Pros. to charge your credit card the current amount due and/or subscription price (if subscribed to an offered plan) / month so long as your account is active. Charges will appear as The Lead Gen Pros LLC. Furthermore, The Lead Gen Pros LLC., reserves the right the change pricing and subscription fees without notice. In such case, your subscription fee will remain unchanged and new prices will apply to new customers. The Lead Gen Pros LLC. does not offer refunds, rebates or discounts to existing customers when prices change.

**Cancellation**

You can cancel anytime by providing the required notice outlined in the customer agreement. Once the cancellation request is received, The Lead Gen Pros LLC and we will process your cancellation in accordance with the terms of your agreement. Please note, once your cancellation period has expired you will lose access to any and all data. By cancelling you consent to losing access to all data stored it he system and acknowledge that The Lead Gen Pros LLC has permission to use the data for marketing, metrics and/or their own advertisements.

**Payment Methods and Security Policies**

We absolutely do not store any credit card information on our servers. Instead, a secure token is used to access your payment method stored in Stripes Customer Information Management system.

**Refunds, Rebates, Discounts**

In the case of cancellation, we do not offer refunds for any remaining days left in the month. Customer hereby acknowledges and releases The Lead Gen Pros LLC from any liability regarding data provided by the customer.

**Limits of Liability**

The Lead Gen Pros LLC is not responsible for Hosting outages caused by our hosting providers. In the event of an outage, we will work with our suppliers to restore services as soon as possible. In no way will The Lead Gen Pros LLC, it’s owners, officers, affiliates, holding companies, contractors, or employees be responsible for any loss, financial or otherwise, as a results of interruption to our services, interruptions in communications between our services or discount pricing errors which may result from service interruption.

**Conditions of Use**

As a condition of your use of the App and website, you warrant to The Lead Gen Pros LLC. that you will not use these services for any purpose that is unlawful or prohibited by these terms, conditions, and notices. You may not use the App or website in any manner which could damage, disable, overburden, or impair the App or website or interfere with any other party’s use of these services.

These terms and conditions supercede any prior communications be it written or oral. By using the The Lead Gen Pros LLC App or website, you hereby agree to these terms and conditions.